

kate spade





NEW YORK

australia catalogue 2015

customer service

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*the pop
of a cork, the
raising of a glass. a
poolside cocktail served
with a swizzle stick,
dinner al fresco,
a midnight
snack.*

THE KATE SPADE NEW YORK
COLLECTION OF CHINA, CRYSTAL,
AND GIFTS BRINGS ELEGANCE
AND A TOUCH OF WHIMSY TO
ANY OCCASION.

COLOURFUL PALETTES MINGLE
WITH DELICATELY INLAID DESIGNS.
MAY THE PIECES YOU SELECT
SURPRISE AND DELIGHT
BOTH YOU AND YOUR
GUESTS FOR YEARS
TO COME.

CHEERS.





About Town is a casual porcelain serveware and accessories collection, featuring whimsical illustrations that depict city scenes.

MADE FROM	porcelain	PACKAGING	kate spade gift boxing
MADE IN	china & indonesia (■)	ASSURANCE	2 year breakage replacement
INTRODUCED	2013		



MUG 0.35L ■
 CITY
 4460 232 - \$39.95

MUG 0.35L ■
 PARK
 4460 231 - \$39.95

TIDBIT PLATES 15CM ■
 (SET OF 4)
 4460 230 - \$99.95

CANISTER TALL 10CM (WIDE)
 (ACACIA WOOD LID)
 4460 236 - \$179.00

CANISTER LARGE 16.5CM (WIDE)
 (ACACIA WOOD LID)
 4460 235 - \$179.00

HORS D'OEUVRES TRAY
 35CM X 19.5CM
 4460 238 - \$149.00

new



DIVIDED SERVER 30CM
 4460 229 - \$169.00

new



CAKE STAND 29CM
 4460 227 - \$169.00

new



THREE PART SERVER 34CM
 4460 228 - \$169.00



OBLONG PLATTER
 40CM X 27CM
 4460 237 - \$199.00

cause a stir



TIDBIT PLATES 15CM (SET OF 4) Δ
 'BREAK OUT OF YOUR SHELL', 'KISS THE COOK',
 'JUST A SIP', 'DANCE ON THE TABLE'
 4460 136 - \$99.95



SALT & PEPPER SET 10CM
 'PASS THE SALT', 'SOME LIKE IT HOT'
 4460 138 - \$69.95



PITCHER 21.5CM Δ
 'THIS ROUND'S ON ME'
 4460 139 - \$169.00



HORS D'OEUVRES TRAY 35CM
 'SAY CHEESE'
 4460 137 - \$149.00

Perfect for entertaining or gifting, this range features appealing illustrations and quotes, accented by the use of subtle colour.

MADE FROM	porcelain
MADE IN	china & indonesia (Δ)
INTRODUCED	2015
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement

cross pointe



Graphic clocks with a splash of enamel colour to add charm to any home.

MADE FROM	silverplate
MADE IN	china
INTRODUCED	2013
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement



CLOCK 9CM
 BLACK
 4484 021 - \$119.00



CLOCK 9CM
 TURQUOISE
 4484 022 - \$119.00



CLOCK 9CM
 PINK
 4484 023 - \$119.00



CLOCK 9CM
 SPOTS
 4484 024 - \$119.00

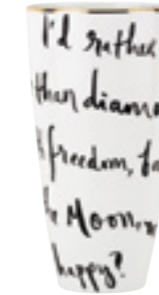


A collection of gifting items crafted from white porcelain embellished with graphic black and white illustrations and phrases, accented with gold.

MADE FROM	<i>porcelain</i>	PACKAGING	<i>kate spade gift boxing</i>
MADE IN	<i>china</i>	ASSURANCE	<i>2 year breakage replacement</i>
INTRODUCED	<i>2014</i>		



VASE 23CM
 'CHINOISERIE'
 4460 116 - \$149.00



VASE 23CM
 'I'D RATHER BE...'
 4460 117 - \$149.00



FRAME 4" X 6"
 'WELL HELLO THERE'
 4460 118 - \$129.00



TRAY 28CM
 'GLASSES & KEYS'
 4460 119 - \$129.00



TRAY 28CM
 'SNAIL MAIL'
 4460 120 - \$129.00



SQUARE DISH 15CM
 'ODDS & ENDS'
 4460 121 - \$89.95



KEEPSAKE BOX 13CM
 4460 122 - \$79.95



MUG 355ML
 'CRÈME DE LA CRÈME'
 4460 123 - \$39.95

new



DESKTOP BUSINESS CARD HOLDER
 9CM X 5CM
 4460 155 - \$69.95

new



PENCIL HOLDER
 10.5CM X 7.5CCM
 4460 153 - \$49.95

new



ROUND DISH 15CM
 4460 156 - \$89.95

new



RING DISH 9.5CM
 4460 154 - \$69.95

darling point

filled candles



FRAME 8" X 10"
4485 003 - \$159.00



FRAME 5" X 7"
4485 004 - \$129.00



HIBALL PAIR 470ML
4474 728 - \$129.00



DOF PAIR 350ML
4474 635 - \$129.00



CHAMPAGNE SAUCER PAIR
4474 002 - \$199.00



CAKE TOPPER 19CM X 13CM
4485 006 - \$99.95



2 PIECE DESSERT SET 30CM
4485 002 - \$129.00



Porcelain filled scented candles featuring trademark kate spade new york phrases.

MADE FROM	porcelain & soy blend wax
MADE IN	china, filled & assembled in the usa
INTRODUCED	2013
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement



BLACK DOT WHITE WILLOW 295G
'ESCAPE THE ORDINARY'
4460 402 - \$89.95



GOLD DOT FIG 295G
'LIGHT UP THE ROOM'
4460 403 - \$89.95



LEMON TURQUOISE 295G
'START SOMETHING NEW'
4460 405 - \$89.95



LILY PINK 295G
'PRETTY AND WITTY MAKE THE PERFECT PAIR'
4460 404 - \$89.95



Square Jewellery Box
 Black 10cm
 4484 033 - \$89.95



Square Jewellery Box
 Red 10cm
 4484 034 - \$89.95



Square Jewellery Box
 Turquoise 10cm
 4484 035 - \$89.95

Square jewellery boxes finished in lacquer with a gold bow clasp in striking red, turquoise and black. Iconic kate spade new york.

MADE FROM	<i>lacquer on MDF, flocked interior, gold coated clasp</i>
MADE IN	<i>china</i>
INTRODUCED	<i>2015</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage replacement</i>



It's all in the detail with kate spade's Grace Avenue collection. A sweet bow inspired by the tonal trim of grosgrain ribbon, adds preppy feminine charm to this keepsake range.

MADE FROM	<i>porcelain & silverplate</i>
MADE IN	<i>china (porcelain) vietnam (silverplate)</i>
INTRODUCED	<i>2010</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage replacement</i>



FRAME 8" X 10"
 4484 053 - \$159.00



FRAME 5" X 7"
 4484 052 - \$129.00



TOASTING FLUTE PAIR 26CM
 4484 050 - \$129.00



RING HOLDER 9CM
 4484 054 - \$89.95



VANITY BOX 20CM X 9CM
 4484 055 - \$149.00



2 PIECE DESSERT SET 30CM
 4484 051 - \$129.00



VASE 24CM
 4460 250 - \$169.00



BUD VASE 18CM
 4460 251 - \$119.00

hampton street



TUMBLER PAIR 350ML
 4481 107 - \$129.00



VASE 25CM
 4479 036 - \$169.00



ROSE BOWL 15CM
 4479 037 - \$169.00

Barware and giftware with a splash of gold. Striking stripes on signature kate spade shapes.

MADE FROM	<i>crystal with 24ct gold detailing</i>
MADE IN	<i>china</i>
INTRODUCED	<i>2015</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage replacement</i>

holly drive



For the first time in gold, these compact mirrors feature coloured enamel, stamped with a quirky phrase.

MADE FROM	<i>enamel on gold coated stamped steel</i>
MADE IN	<i>china</i>
INTRODUCED	<i>2014</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage replacement</i>



COMPACT TURQUOISE 6CM
 'LET YOUR HAIR DOWN'
 4484 039 - \$69.95



COMPACT RED 6CM
 'DARLING'
 4484 040 - \$69.95



COMPACT BLACK 6CM
 'KISS AND TELL'
 4484 041 - \$69.95



A graceful bone china tableware pattern adorned with a dragonfly design, one of kate spade's favourite motifs.

MADE FROM	<i>bone china</i>	PACKAGING	<i>5 piece place setting is presented in kate spade gift boxing</i>
TRIM	<i>platinum</i>	ASSURANCE	<i>2 year breakage replacement</i>
MADE IN	<i>usa</i>	PLACE SETTING SET	<i>▲ (1 of each)</i>
INTRODUCED	<i>2007</i>		



5 PIECE PLACE SETTING
 4402 006 - \$349.00



PASTA/RIM SOUP 23CM
 4402 072 - \$149.00



BOWL 15CM
 4402 070 - \$109.00

*AVAILABLE TO ORDER:



PLATE 27CM ▲*
 4402 040 - \$99.95



PLATE 20CM ▲*
 4402 042 - \$79.95



PLATE 16CM ▲*
 4402 046 - \$59.95



SAUCER ▲*
 4402 061 - \$49.95



CUP 0.2L ▲*
 4402 060 - \$89.95



OVAL DISH 33CM*
 4402 080 - \$499.00



BOAT & STAND*
 4402 090 - \$599.00



TEAPOT 1.5L*
 4402 170 - \$549.00



COVERED SUGAR BOWL*
 4402 144 - \$299.00



CREAMER*
 4402 150 - \$249.00

**Available to order*



2 PIECE BAR SET (10CM, 15CM)
 TURQUOISE/GREEN
 4484 046 - \$119.00



2 PIECE BAR SET (10CM, 15CM)
 PINK/RED
 4484 047 - \$119.00



2 PIECE SALAD SET 29CM
 TURQUOISE/GREEN
 'TURN OVER A NEW LEAF'
 4484 042 - \$149.00



2 PIECE SALAD SET 29CM
 PINK/RED
 'TURN OVER A NEW LEAF'
 4484 043 - \$149.00



2 PIECE DESSERT SET 30CM
 TURQUOISE/GREEN
 'FLOUR GIRL' 'PIECE OF CAKE'
 4484 044 - \$129.00



2 PIECE DESSERT SET 30CM
 PINK/RED
 'FLOUR GIRL' 'PIECE OF CAKE'
 4484 045 - \$129.00



ROSE BOWL 18CM ■
 4470 002 - \$249.00



BOUQUET VASE 18CM ■
 4470 303 - \$169.00



DECANTER
 4450 600 - \$179.00



BOUQUET VASE 22CM ■
 4470 302 - \$169.00



FLUTES 0.180L
 (SET OF 4)
 4450 619 - \$129.00



TUMBLERS 0.470L
 (SET OF 4)
 4450 635 - \$129.00

Juno collection is a colorful new line of barware and hostess gift sets. Each set is available in green and turquoise or pink and red. Serveware items are stamped with signature kate spade new york idioms – a touch of surprise and delight for any hostess.

MADE FROM	enamel on stamped steel
MADE IN	china
INTRODUCED	2015
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement

An iconic kate spade new york pattern, the Larabee Dot crystal range features dots etched onto the surface of each piece.

MADE FROM	crystal
MADE IN	china & eastern europe (■)
INTRODUCED	2007
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement

new one in a million



BUSINESS CARD HOLDER, A
6CM X 9.5CM
4484 066 - \$69.95



BUSINESS CARD HOLDER, B
6CM X 9.5CM
4484 067 - \$69.95



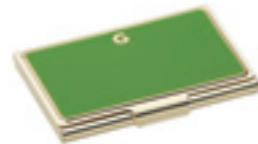
BUSINESS CARD HOLDER, C
6CM X 9.5CM
4484 068 - \$69.95



BUSINESS CARD HOLDER, D
6CM X 9.5CM
4484 069 - \$69.95



BUSINESS CARD HOLDER, E
6CM X 9.5CM
4484 070 - \$69.95



BUSINESS CARD HOLDER, G
6CM X 9.5CM
4484 071 - \$69.95



BUSINESS CARD HOLDER, H
6CM X 9.5CM
4484 072 - \$69.95



BUSINESS CARD HOLDER, J
6CM X 9.5CM
4484 073 - \$69.95



BUSINESS CARD HOLDER, K
6CM X 9.5CM
4484 074 - \$69.95



BUSINESS CARD HOLDER, L
6CM X 9.5CM
4484 075 - \$69.95



BUSINESS CARD HOLDER, M
6CM X 9.5CM
4484 076 - \$69.95



BUSINESS CARD HOLDER, N
6CM X 9.5CM
4484 077 - \$69.95



BUSINESS CARD HOLDER, R
6CM X 9.5CM
4484 078 - \$69.95



BUSINESS CARD HOLDER, S
6CM X 9.5CM
4484 079 - \$69.95



BUSINESS CARD HOLDER, T
6CM X 9.5CM
4484 080 - \$69.95

Personalise your gift with these vibrant, coloured enamel business card holders. And for the first time, presented in the gold casing.

MADE FROM	enamel on gold coated stamped steel
MADE IN	china
INTRODUCED	2015
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement

orchard



TIDBIT PLATES 15CM (SET OF 4)
4460 142 - \$99.95



PLATE 23CM
4460 140 - \$39.95



MUG 0.35L
4460 141 - \$39.95



HORS D'OEUVRES TRAY 35CM
4460 143 - \$149.00

Crafted from white porcelain, this collection is the perfect way to add interest to basic white.

MADE FROM	porcelain
MADE IN	indonesia & china (tray)
INTRODUCED	2015
PACKAGING	kate spade gift boxing - set only
ASSURANCE	2 year breakage and pattern replacement



TUMBLER PAIR 350ML
 4481 106 - \$129.00

new



VASE 25CM
 4479 038 - \$169.00

new



ROSE BOWL 15CM
 4479 039 - \$169.00

Barware and giftware with a splash of gold. Iconic kate spade dots on signature kate spade shapes.

MADE FROM	<i>crystal with 24ct gold detailing</i>
MADE IN	<i>china</i>
INTRODUCED	<i>2015</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage replacement</i>



VASE 26.5CM
 4479 065 - \$199.00

An update to kate spade new york's signature sandblasted dot pattern, this Perri Lane crystal vase features oversized etched dots.

MADE FROM	<i>crystal</i>
MADE IN	<i>poland</i>
INTRODUCED	<i>2013</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage replacement</i>



HALF DOT FRAME 8" X 10"
 4484 013 - \$159.00



HALF DOT FRAME 5" X 7"
 4484 012 - \$129.00



SPOTS FRAME 8" X 10"
 4484 015 - \$159.00



SPOTS FRAME 5" X 7"
 4484 014 - \$129.00



2 PIECE SERVE SET 30CM
 (SPOON AND FORK)
 4484 020 - \$149.00

*Bold and practical serveware and frames.
 Black and white is always right...*

MADE FROM	<i>nickelplate (serveware) & silverplate (frames)</i>
MADE IN	<i>china</i>
INTRODUCED	<i>2013</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage replacement</i>



BLACK/CREAM FRAME 4" X 6"
 18CM X 13CM
 4484 036 - \$99.95



GREEN/TURQUOISE FRAME 4" X 6"
 18CM X 13CM
 4484 037 - \$99.95



PINK/RED FRAME 4" X 6"
 18CM X 13CM
 4484 038 - \$99.95

Trademark kate spade colours feature on these vibrant 4" x 6" frames. Gold accents and colour block patterning in black & cream, green & turquoise, pink & red.

MADE FROM	<i>enamel on stamped steel</i>
MADE IN	<i>china</i>
INTRODUCED	<i>2015</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage replacement</i>



GREEN RECTANGULAR DISH (28CM X 15CM)
 'SIT UP STRAIGHT, PLAY NICE, DO YOUR HOMEWORK,
 SAY THANK YOU, GO PLAY OUTSIDE [MOM SAID SO]'
 4460 144 - \$129.00



RED SQUARE DISH 15CM
 'ALL MY LOVE'
 4460 145 - \$89.95



BLUSH SMALL HEART DISH 10CM
 'IN THE RIGHT PLACE'
 4460 149 - \$49.95



PURPLE LARGE HEART DISH 17CM
 'AFTER MY OWN'
 4460 146 - \$89.95



BLUE MUG 355ML
 'RISE AND SHINE'
 4460 148 - \$39.95



BLUE VASE 19CM
 'A SMILE IS THE PRETTIEST THING
 YOU CAN WEAR'
 4460 147 - \$149.00

The Posy Court collection includes white porcelain gift items, painterly washes of colour and favourite kate spade new york idioms, such as "rise and shine" and "a smile is the prettiest thing you can wear."

MADE FROM	bone china
MADE IN	china
INTRODUCED	2015
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement



Rose gold on silverplate provides a soft accent to this simply elegant collection.

MADE FROM	rose gold & silver plate
MADE IN	china
INTRODUCED	2015
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement



2 PIECE DESSERT SET 30CM
 4484 028 - \$179.00



TOASTING FLUTE PAIR 26CM
 4484 029 - \$179.00



FRAME 5" X 7"
 23CM X 18CM
 4484 032 - \$159.00



FRAME 8" X 10"
 32CM X 28CM
 4484 031 - \$199.00



DOUBLE INVITATION FRAME
 23CM X 30.5CM (HOLDS TWO 5" X 7" PHOTOS)
 4484 030 - \$199.00

silver street



FOLDING POCKET FRAME
 (TO HOLD 6.5CMX9CM)
 'HERE'S LOOKING AT YOU KID'
 4484 303 - \$69.95



COMPACT MIRROR 9CM
 'HELLO SUNSHINE'
 4484 302 - \$69.95



BUSINESS CARD HOLDER 9CM
 'LET'S DO LUNCH'
 4484 301 - \$49.95



KEY RING 5CM
 'OFF WE GO!'
 4484 306 - \$69.95



COVERED BOX 7.5CM
 'STOWAWAYS'
 4484 304 - \$69.95




FLASK 133ML
 'HAPPY HOUR'
 4484 313 - \$89.95



COASTERS 9CM (SET OF 4)
 'BOTTOMS UP', 'ON THE ROCKS', 'MAKE IT A DOUBLE', 'WITH A TWIST'
 4484 308 - \$79.95

The Silver Street collection from kate spade new york is a range of silver plated gifts stamped with quirky phrases, unique to the kate spade brand.

MADE FROM	silverplate
MADE IN	china
INTRODUCED	2012
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement

 *take the cake*



FRAME 5" X 7"
 'HAPPILY EVER AFTER'
 4460 150 - \$199.00



VASE 19CM
 'A PERFECT MATCH'
 4460 152 - \$149.00



RING DISH 9CM
 'WITH THIS RING'
 4460 151 - \$69.95



DOUBLE INVITATION FRAME
 (5" X 7" EACH)
 'HAPPILY EVER AFTER'
 4484 092 - \$199



FRAME 5" X 7"
 'HAPPILY EVER AFTER'
 4484 090 - \$129.00



FRAME 8" X 10"
 'HAPPILY EVER AFTER'
 4484 091 - \$159.00

The Take the Cake bridal collection from kate spade new york is the perfect "something blue" for any bride. Featuring both silver plated items with enamel accents and white porcelain pieces, all Take the Cake gifts include blue accents and cheeky bridal sentiments.

MADE FROM	porcelain & silverplate
MADE IN	china
INTRODUCED	2015
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement



TOASTING FLUTE PAIR 26CM
 'TO HAVE...TO HOLD'
 4484 094 - \$129.00



DESSERT 2 PIECE SET 30CM
 'HOW SWEET IT IS'
 4484 093 - \$129.00

two of a kind



'HIS/HERS' DOF PAIR 0.35L
 4481 100 - \$129.00



'MINE/YOURS' DOF PAIR 0.35L
 4481 102 - \$129.00

The perfect gift for couples, the Two of a Kind barware collection from kate spade new york cleverly captures the sentiment behind the union between two people.

MADE FROM	crystal, silverplate
MADE IN	eastern europe & china (bar set)
INTRODUCED	2011
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement



2 PIECE BAR SET 8CM
 (WINE PULL & BOTTLE OPENER)
 4484 007 - \$119.00

vienna lane



BLACK RINGHOLDER 9CM
 4484 060 - \$89.95



BLACK KEEPSAKE BOX 8CM
 4484 063 - \$89.95



PINK RINGHOLDER 9CM
 4484 062 - \$89.95



PINK KEEPSAKE BOX 8CM
 4484 065 - \$89.95



TURQUOISE RINGHOLDER 9CM
 4484 061 - \$89.95



TURQUOISE KEEPSAKE BOX 8CM
 4484 064 - \$89.95

Inspired by the kate spade new york jewellery collection, these silver plated gifts are embellished with the signature kate spade bow and accented with brightly coloured enamel.

MADE FROM	silverplate
MADE IN	china
INTRODUCED	2014
PACKAGING	kate spade gift boxing
ASSURANCE	2 year breakage replacement

zoo drive



FLAMINGO MUG
 4460 127 - \$39.95



SNOW LEOPARD MUG
 4460 129 - \$39.95



PARROT MUG
 4460 128 - \$39.95

Vibrant animal illustrations feature on this popular mug shape. Finished with a gold trim, they bring a new element to the kate spade new york giftware range.

MADE FROM	<i>porcelain</i>
MADE IN	<i>indonesia</i>
INTRODUCED	<i>2015</i>
PACKAGING	<i>kate spade gift boxing</i>
ASSURANCE	<i>2 year breakage and pattern replacement</i>



general information

caring for china

USING

- PIECES MUST NOT BE DROPPED OR STRUCK AGAINST HARD OR SHARP SURFACES, OR STRUCK WITH HARD OR SHARP OBJECTS.
- PIECES MUST NOT BE SUBJECTED TO EXTREME CHANGES IN TEMPERATURE.
- PLATES AND SERVING DISHES CAN BE WARMED BEFORE USE IN AN OVEN AT A TEMPERATURE OF NO MORE THAN 100°C.
- PIECES MUST NOT BE PLACED DIRECTLY ON A HOT STOVE ELEMENT OR FLAME.
- TABLEWARE WITH A GOLD OR PLATINUM TRIM MUST NOT BE USED IN A MICROWAVE.
- FINE BONE CHINA SHOULD NOT BE USED FOR COOKING PURPOSES.
- ALWAYS WARM A TEAPOT OR COFFEEPOT FIRST BY FILLING IT WITH HOT TAP WATER PRIOR TO POURING IN BOILING WATER. AVOID STANDING ON COLD SURFACES SUCH AS STAINLESS STEEL SINKS.

WASHING

- WHEN WASHING BY HAND AVOID THE USE OF SCOURING PADS OR ABRASIVE CLEANSERS. CLEAN WITH A SOFT CLOTH. MOST STAINS CAN BE REMOVED BY SOAKING THE ITEM IN WARM WATER BEFORE WASHING. VERY STUBBORN STAINS CAN BE REMOVED BY SOAKING IN A MILD BLEACH SOLUTION FOR UP TO ONE HOUR.
- METAL MARKS, CAUSED BY MINUTE DEPOSITS OF METAL FROM CUTLERY, CAN BE REMOVED WITH A SILVERWARE CLEANER.

STORING

- WHEN STORING PLATES, TRY NOT TO SLIDE THEM OVER ONE ANOTHER AS THIS MAY CAUSE SCRATCHES ON THE GLAZE. THE SURFACE OF TABLEWARE IS HARD, HOWEVER, THE FRONT OF ONE PLATE CAN BE SCRATCHED BY THE BACK OF ANOTHER SO CARE SHOULD BE TAKEN WHEN STACKING AND WE RECOMMEND A PAPER NAPKIN IS PLACED BETWEEN EACH PLATE.
- CUPS SHOULD NOT BE STACKED WHEN STORED AS THIS MAY WEAKEN THE HANDLES.

caring for crystal

- CARE SHOULD BE TAKEN TO AVOID BUMPING GLASSES TOGETHER WHEN CARRYING OR WASHING UP.
- IT IS BEST TO KEEP CRYSTAL OUT OF THE DISHWASHER OR IT MAY BECOME CLOUDY. WASH BY HAND IN A WARM SOAPY WATER, AVOIDING THE USE OF SCOURING PADS OR ABRASIVE WASHING AGENTS. DRY WITH A CLEAN, SOFT CLOTH. NEVER TWIST THE BOWL AGAINST THE STEM.
- NO GOOD GLASS SHOULD BE IMMERSSED SUDDENLY IN VERY HOT WATER OR VERY COLD WATER OR HAVE VERY HOT OR COLD LIQUIDS POURED INTO THEM.
- STORE YOUR CRYSTAL CAREFULLY, STANDING THE RIGHT WAY UP AND NOT ON THE RIMS OF THE GLASSES.
- RED WINE OFTEN CAUSES STAINS ON DECANTERS. THESE CAN USUALLY BE REMOVED BY PUTTING A SPOONFUL OF RICE OR TEA LEAVES INTO THE DECANTER WITH DETERGENT AND WARM WATER AND SWILLING AROUND GENTLY.
- STOPPERS FOR DECANTERS ARE MADE SPECIFICALLY FOR EACH DECANTER. HOWEVER, IF THE STOPPER BECOMES STUCK, THE NECK OF THE DECANTER SHOULD BE WARMED BY WRAPPING IN A HOT, WET CLOTH AND THEN GENTLY PULLING ON THE STOPPER.

caring for your silver plated giftware

- FOR GENERAL CLEANING, SILVER PLATED ITEMS SHOULD BE WIPED GENTLY WITH A CLEAN SOFT CLOTH WITHOUT DETERGENT OR CHEMICALS.
- SOLVENTS SUCH AS ENAMEL REMOVER OR THINNER, ABRASIVES, HARSH SCOURERS, WIRE WOOL OR HARD SCRUBBING BRUSHES SHOULD NOT BE USED ON SILVER PLATED PRODUCTS AT ANY TIME AS THEY WILL DAMAGE THE SURFACE.
- SILVER PLATED PRODUCT MAY GET DISCOLOURED OVER TIME, IN WHICH CASE, PLEASE POLISH WITH A SILVER CLEANER OR A POLISH SPECIALLY FORMULATED FOR CLEANING SILVER.

assurance

WWRD AUSTRALIA PTY LTD WILL REPLACE, THROUGH OUR AUTHORISED RETAILERS, AT NO COST TO THE CONSUMER, ANY REGISTERED ITEM OF ANY CURRENT KATE SPADE NEW YORK PRODUCT WHICH CHIPS, BREAKS OR IS FAULTY WITHIN TWO YEARS FROM THE DATE OF PURCHASE.

WE WILL ALSO NOTIFY ANY CONSUMERS, WHO HAVE REGISTERED, WHEN THEIR TABLEWARE, STEMWARE OR CUTLERY PATTERN IS BEING RETIRED.

assurance guidelines and procedures

1. DISTRIBUTION OF LEAFLET TO CUSTOMER

WHEN THE CONSUMER PURCHASES ELIGIBLE KATE SPADE NEW YORK PRODUCT, THE RETAILER GIVES THEM AN ASSURANCE LEAFLET. LEAFLETS AND CLAIM FORMS ARE AVAILABLE FROM WWRD SALES REPRESENTATIVES OR CUSTOMER SERVICE.

2. REGISTRATION BY CONSUMER

THE CONSUMER THEN FILLS OUT THE ASSURANCE REGISTRATION FORM, TEARS IT OFF THE LEAFLET AND POSTS IT BACK TO KATE SPADE NEW YORK ASSURANCE, WWRD AUSTRALIA, PO BOX 888 BLACKTOWN NSW 2148. REGISTRATION IS REQUIRED FOR EACH AND EVERY PURCHASE.

THE CONSUMER SHOULD KEEP THE ASSURANCE LEAFLET WITH THEIR PROOF OF PURCHASE (RECEIPT OR CLOSED WEDDING LIST)

3. ACTIVATING THE REPLACEMENT

IN THE EVENT OF THE TABLEWARE CHIPPING OR ACCIDENTAL BREAKAGES, THE CONSUMER SHOULD TAKE THE ITEM AND THEIR ASSURANCE LEAFLET AND PROOF OF PURCHASE (RECEIPT OR CLOSED WEDDING LIST) TO THE RETAILER WHERE THEY PURCHASED THE ITEM.

4. CHECKING VALIDITY OF WARRANTY CLAIM

THE RETAILER SHOULD CHECK THE DATE OF PURCHASE TO ENSURE THE WARRANTY PERIOD IS VALID. IF THE CONSUMER HAS NO PROOF OF PURCHASE OR WARRANTY LEAFLET USE YOUR JUDGMENT TO DETERMINE IF THE PIECE IS WITHIN THE WARRANTY PERIOD.

THE RETAILER COULD ALSO CHECK WITH CUSTOMER SERVICE FOR ASSURANCE REGISTRATION VALIDITY.

IF THE RETAILER IS SATISFIED THAT THE ITEM FALLS WITHIN THE CONDITIONS OF THE WARRANTY THEN THE REPLACEMENT IS ARRANGED.

5. ARRANGING REPLACEMENT

RETAIL SHOPS

- IF THE PRODUCT WAS PURCHASED LESS THAN 2 YEARS AGO AND THE RETAIL VALUE IS LESS THAN \$500:
 - IF THE PRODUCT IS IN STOCK:
 - WWRD CONSULTANT TO SCAN REPLACEMENT ITEM AS A SALE AND THE BROKEN ITEM SHOULD BE SCANNED AS A RETURN. DOCKET VALUE TO SHOW \$0.00.
 - RECORD ITEM IN STOCK ADJUSTMENT BOOK WITH REASON CODE 55 AND IN COMMENTS WRITE 'ASSURANCE CLAIM AND PROOF OF PURCHASE SIGHTED'.
 - IF YOU DO NOT HAVE THE STOCK OF THE PRODUCT PLEASE CONTACT CUSTOMER SERVICE TO ORDER. WHEN YOU RECEIVE STOCK FOLLOW STEPS ABOVE.
- IF THE PRODUCT IS OLDER OR HAS A RETAIL VALUE OF OVER \$500 PLEASE CONTACT CUSTOMER SERVICE. THE PRODUCT MAY NEED TO BE RETURNED TO CUSTOMER SERVICE VIA YOUR RETAIL ACCOUNT EXECUTIVE.

WHOLESALE ACCOUNTS

- STORE TO COMPLETE AN ASSURANCE CLAIM FORM, ATTACH A COPY OF PROOF OF PURCHASE AND FAX TO (02) 9831 1631 OR MAIL TO WWRD CUSTOMER SERVICE, PO BOX 888 BLACKTOWN NSW 2148.
- A REPLACEMENT ORDER WILL PLACED AND DELIVERED TO THE WHOLESALE ACCOUNT.

TO THE FULLEST EXTENT LEGALLY POSSIBLE, ALL DEALINGS BETWEEN WWRD AUSTRALIA PTY LTD ABN 59 000 078 562 AND EACH OF ITS SUBSIDIARIES, DIVISIONS, AFFILIATES, ASSOCIATED COMPANIES AND RELATED ENTITIES AND ANY SUCCESSORS AND ASSIGNS ["WWRD"] AND ANY CUSTOMER RELATING TO ANY "PRODUCTS" OR TRANSACTIONS ARE SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS OF TRADE ("THESE TERMS") UNLESS OTHERWISE AGREED IN WRITING.

- 1. PAYMENT** A) CREDIT ACCOUNT CUSTOMERS ARE TO PAY WITHIN 30 DAYS FROM END OF MONTH OF INVOICE WITHOUT DEDUCTION B) ALL OTHER SALES ARE TO BE PAID C.O.D. WITHOUT DEDUCTION.
- 2. PROPERTY** A) PROPERTY IN PRODUCTS SHALL NOT PASS UNTIL PAYMENT IN FULL OF ALL MONIES OWED ON ANY BASIS BY THE CUSTOMER TO WWRD ("FULL PAYMENT") B) WWRD RESERVES THE RIGHT TO TAKE POSSESSION AND DISPOSE OF PRODUCTS AT ANY TIME UNTIL FULL PAYMENT AND THE CUSTOMER GRANTS PERMISSION TO WWRD TO ENTER ANY PROPERTY WHERE ANY PRODUCT IS IN ORDER TO DO SO, WITH SUCH FORCE AS NECESSARY C) IMMEDIATELY UPON DELIVERY THE CUSTOMER ACCEPTS LIABILITY FOR SAFE CUSTODY OF PRODUCTS D) UPON SALE OR DISPOSITION OF ANY PRODUCTS PRIOR TO FULL PAYMENT, THE CUSTOMER AGREES TO DEPOSIT ALL PROCEEDS IN A SEPARATE BANK ACCOUNT, AGREES NOT TO MIX PROCEEDS WITH ANY OTHER MONIES AND AGREES TO HOLD ALL PROCEEDS IN TRUST FOR WWRD AND FORTHWITH PAY THE PROCEEDS TO WWRD EVEN IF WWRD MAY HAVE GRANTED ANY CREDIT FACILITY AND/OR TIME TO PAY E) UNTIL PAYMENT IN FULL THE CUSTOMER AGREES (i) TO KEEP ALL PRODUCTS AS FIDUCIARY FOR WWRD AND STORE THEM IN A MANNER WHICH SHOWS WWRD AS OWNER (ii) ONLY TO SELL PRODUCTS IN THE USUAL COURSE OF BUSINESS (iii) SALE ON TERMS, AT COST OR FOR LESS THAN COST SHALL NOT BE "IN THE USUAL COURSE" F) THIS CLAUSE SHALL BE READ DOWN TO AVOID IT CREATING A CHARGE G) A CERTIFICATE PURPORTING TO BE SIGNED BY AN OFFICER OF WWRD, IDENTIFYING PRODUCTS SHALL BE CONCLUSIVE EVIDENCE OF WWRD'S TITLE THERETO.
- 3. LIMITATION OF LIABILITY** A) THE CUSTOMER AGREES TO LIMIT ANY CLAIM ON WWRD TO THE COST OF RE-SUPPLY OF EQUIVALENT PRODUCTS B) WWRD SHALL NOT BE LIABLE FOR ANY CLAIM LOSS OR EXPENSE ARISING WHICH IS MADE AFTER 28 DAYS FROM DATE OF DELIVERY (OR AT ALL ONCE PRODUCTS HAVE BEEN UNPACKED, ON-SOLD OR OTHERWISE USED OR APPLIED) AFTER WHICH THERE SHALL BE DEEMED TO HAVE BEEN UNQUALIFIED ACCEPTANCE C) WWRD WILL NOT BE LIABLE FOR ANY CONTINGENT CONSEQUENTIAL DIRECT INDIRECT SPECIAL OR PUNITIVE DAMAGE ARISING FROM ANY DEALING WITH THE CUSTOMER, WHETHER DUE TO NEGLIGENCE OR OTHERWISE AND THE CUSTOMER ACKNOWLEDGES THIS LIMIT OF LIABILITY AND AGREES TO LIMIT ANY CLAIM ACCORDINGLY D) NO OTHER TERM, CONDITION, AGREEMENT, WARRANTY, REPRESENTATION OR UNDERSTANDING WHETHER EXPRESS OR IMPLIED OTHER THAN THESE TERMS, IS MADE OR GIVEN.
- 4. EXCLUSIONS** A) NO DEALING BETWEEN WWRD AND THE CUSTOMER SHALL BE OR BE DEEMED TO BE A SALE BY SAMPLE B) IF WWRD PUBLISHES MATERIAL CONCERNING ITS BUSINESS OR PRICES, ANYTHING SO PUBLISHED WHICH IS INCOMPATIBLE WITH THESE TERMS IS EXCLUDED C) THE CUSTOMER WILL RELY ON ITS OWN KNOWLEDGE AND EXPERTISE IN SELECTING ANY PRODUCT FOR ANY PURPOSE. D) ANY ADVICE OR ASSISTANCE GIVEN FOR OR ON BEHALF OF WWRD SHALL BE ACCEPTED AT THE CUSTOMER'S RISK IN ALL THINGS AND SHALL NOT BE OR BE DEEMED TO BE GIVEN AS EXPERT OR ADVISER NOR TO HAVE BEEN RELIED UPON BY THE CUSTOMER OR ANYONE CLAIMING THROUGH THE CUSTOMER.
- 5. PLACEMENT OF ORDERS** A) IF ANY DISPUTE ARISES OVER ANY ORDER (INCLUDING ANY QUESTION OF IDENTITY, AUTHORITY OR TELEPHONE, FACSIMILE, COMPUTER OR E-MAIL ORDER ETC) THE INTERNAL RECORDS OF WWRD WILL BE CONCLUSIVE EVIDENCE OF WHAT WAS ORDERED B) EACH ORDER PLACED SHALL BE AND BE DEEMED A REPRESENTATION MADE BY THE CUSTOMER AT THE TIME, THAT IT IS SOLVENT AND ABLE TO PAY ALL OF ITS DEBTS AS AND WHEN THEY FALL DUE C) FAILURE TO PAY IN ACCORDANCE WITH THESE TERMS SHALL BE AND BE DEEMED TO BE CONCLUSIVE EVIDENCE THAT THE CUSTOMER HAD NO REASONABLE GROUNDS FOR MAKING THE REPRESENTATIONS AND THAT THE REPRESENTATIONS WERE UNCONSCIONABLE, MISLEADING AND DECEPTIVE D) WHEN AN ORDER IS PLACED, THE CUSTOMER SHALL INFORM WWRD OF ANY MATERIAL FACTS WHICH WOULD OR MIGHT REASONABLY INFLUENCE ANY DECISION BY OR ON BEHALF OF WWRD TO ACCEPT THE ORDER AND/OR GRANT CREDIT IN RELATION TO IT E) FAILURE TO DO SO SHALL CREATE AND BE DEEMED TO CREATE AN INEQUALITY OF BARGAINING POSITION, TO CONSTITUTE AND BE DEEMED THE TAKING OF AN UNFAIR ADVANTAGE OF WWRD AND BE AND BE DEEMED TO BE UNCONSCIONABLE MISLEADING AND DECEPTIVE.
- 6. PURCHASE PRICE** A) ALL SALES ARE MADE BY WWRD AT ITS RULING PRICE AT TIME OF DELIVERY B) GOVERNMENT IMPOSTS, GST ETC ("IMPOSTS") WILL BE PAID BY THE CUSTOMER C) ANY WWRD PRICE LIST, ESTIMATE OR QUOTE EXCLUDES IMPOSTS UNLESS EXPRESSLY NOTED THEREON.
- 7. ABILITY TO SUPPLY** THE CUSTOMER AGREES THAT WWRD WILL NOT BE LIABLE FOR ANY DELAY IN SUPPLY OR AVAILABILITY OF ANY PRODUCTS AND WWRD MAY ALLOCATE PRODUCTS TO CUSTOMERS AT ITS UNFETTERED DISCRETION: E.G., IF DEMAND EXCEEDS AVAILABLE SUPPLY.
- 8. DELIVERY** THE CUSTOMER ACKNOWLEDGES AND AGREES A) WWRD ACCEPTS NO RESPONSIBILITY FOR DELIVERY BUT MAY ELECT TO ARRANGE DELIVERY AT ITS DISCRETION WITHOUT ANY LIABILITY AND AT THE CUSTOMER'S COSTS AND RESPONSIBILITY IN ALL THINGS B) WWRD MAY ELECT TO CHARGE FOR ANY DELIVERY C) IT SHALL BE DEEMED TO HAVE ACCEPTED DELIVERY AND LIABILITY FOR PRODUCTS IMMEDIATELY WWRD NOTIFIES THE CUSTOMER THAT ANY PRODUCTS ARE READY FOR COLLECTION OR THEY ARE PLACED WITH A CARRIER OR DELIVERED TO THE CUSTOMER'S BUSINESS PREMISES, WHETHER ATTENDED OR NOT D) A CERTIFICATE PURPORTING TO BE SIGNED BY AN OFFICER OF WWRD CONFIRMING DELIVERY SHALL BE CONCLUSIVE EVIDENCE OF DELIVERY AS SHALL ANY SIGNED DELIVERY DOCKET E) WWRD WILL NOT BE LIABLE FOR DELAY FAILURE OR INABILITY TO DELIVER ANY PRODUCTS F) ONCE NOTIFIED THAT PRODUCTS ARE READY FOR COLLECTION OR DELIVERY THE CUSTOMER AGREES TO PAY ALL COSTS OF WWRD IN HOLDING PRODUCTS G) TO PAY ALL COSTS AND EXPENSES ARISING FROM FRUSTRATED OR DELAYS IN DELIVERY H) WWRD MAY DELAY, CANCEL OR SUSPEND ANY DELIVERY FOR ANY PERIOD OR CANCEL ANY PART OF ANY AGREEMENT FOR SALE WITHOUT LIABILITY TO ANYONE.
- 9. VARIATION OR CANCELLATION OF THESE TERMS OR ANY ORDER MUST FIRST BE AGREED IN WRITING.**
- 10. PALLETS** THE CUSTOMER WILL RETURN ALL PALLETS PROVIDED WITH PRODUCTS AND INDEMNIFIES WWRD FOR THE FULL REPLACEMENT COST OF ANY PALLET NOT RETURNED TO PROMPTLY AND IN GOOD ORDER.
- 11. SEVERABILITY** ANY PART OF THESE TERMS MAY BE SEVERED WITHOUT AFFECTING ANY OTHER PART.
- 12. OTHER TERMS AND CONDITIONS** (A) NO TERMS AND CONDITIONS SOUGHT TO BE IMPOSED UPON WWRD SHALL APPLY, UNLESS AGREED IN WRITING (B) WWRD TERMS AND CONDITIONS OF PURCHASE WILL APPLY TO ANY PURCHASES FROM THE CUSTOMER, TO THE EXCLUSION OF ANY CUSTOMER TERMS.
- 13. INTEREST** WILL BE CHARGED ON OVERDUE ACCOUNTS AT THE RATE PRESCRIBED UNDER THE PENALTY INTEREST RATES ACT 1983 (VIC) RATE, PLUS AN ADDITIONAL 3%.
- 14. RECOVERY COSTS** THE CUSTOMER WILL PAY ALL THE COSTS AND EXPENSES (ON A FULL INDEMNITY BASIS) INCURRED BY WWRD OR ITS LEGAL ADVISERS, MERCANTILE AGENTS AND/OR OTHER PARTIES ACTING ON WWRD'S BEHALF IN RESPECT OF ANYTHING INSTITUTED OR BEING CONSIDERED AGAINST THE CUSTOMER WHETHER FOR DEBT, LOSS, DAMAGES, POSSESSION OF ANY PRODUCTS OR OTHERWISE.
- 15. ATTORNNMENT** TO GIVE EFFECT TO THE CUSTOMER'S OBLIGATION ARISING UNDER THESE TERMS, THE CUSTOMER IRREVOCABLY APPOINTS ANY SOLICITOR OF WWRD AS ITS ATTORNEY IN ALL THINGS.
- 16. RETAIL PRICES** RETAIL PRICE BOOKS WILL BE AVAILABLE TO RESELLERS FROM WWRD, WHICH WILL LIST ALL CURRENT PRODUCTS AVAILABLE AND RECOMMENDED RETAIL PRICES.
- 17. DEFAULT** A) UPON ANY DEFAULT OR BREACH BY THE CUSTOMER OF THESE TERMS OR OF ANY OTHER DEALING OR ARRANGEMENT WITH WWRD ("DEFAULT") WWRD MAY AT ITS DISCRETION, RETAIN ALL MONIES PAID, CALL-UP ANY MONIES UNPAID, CEASE FURTHER DELIVERIES, RECOVER FROM THE CUSTOMER ALL LOSS OF PROFITS ARISING AND/OR TAKE IMMEDIATE POSSESSION OF ANY PRODUCT HELD BY THE CUSTOMER, WITHOUT PREJUDICE TO ANY OTHER RIGHTS AND WITHOUT BEING LIABLE TO ANY PARTY B) THE CUSTOMER AGREES NOT TO COMMENCE OR CONTINUE OR PERMIT TO BE COMMENCED OR CONTINUED THROUGH IT ANY SUIT OR ACTION AGAINST WWRD WHILST THE CUSTOMER IS IN DEFAULT.
- 18. JURISDICTION** ALL CONTRACTS AND DEALINGS WITH WWRD SHALL BE DEEMED TO BE MADE IN THE STATE/TERRITORY NOMINATED BY WWRD AND THE CUSTOMER AGREES TO SUBMIT TO THE JURISDICTION OF THE APPROPRIATE COURTS IN OR NEAREST THE CAPITAL OF THAT STATE/TERRITORY.
- 19. DESCRIPTION** WWRD WILL HAVE FULFILLED ITS OBLIGATIONS UPON HAVING AVAILABLE FOR DELIVERY PRODUCTS (PLUS OR MINUS 5%) WHICH COMPLY WITH THE GENERIC DESCRIPTION OF WHAT WAS ORDERED.
- 20. CREDIT LIMIT** IF WWRD GRANTS ANY CREDIT FACILITY OR NOMINATES ANY CREDIT LIMIT, THIS IS AN INDICATION ONLY OF ITS INTENTION AT THE TIME. WWRD CAN VARY OR WITHDRAW ANY CREDIT FACILITY AT ITS UNFETTERED DISCRETION, WITHOUT LIABILITY TO THE CUSTOMER OR ANY OTHER PARTY.
- 21. WAIVER** IF WWRD ELECTS NOT TO EXERCISE ANY RIGHTS AS A RESULT OF ANY DEFAULT, IT SHALL NOT BE OR BE DEEMED TO BE A WAIVER OF ANY RIGHTS RELATING TO ANY SUBSEQUENT OR OTHER BREACH.
- 22. NOTICE** THE CUSTOMER WILL BE DEEMED TO HAVE NOTICE OF ANY CHANGE TO THESE TERMS IMMEDIATELY THEY ARE ADOPTED BY WWRD WHETHER OR NOT THE CUSTOMER HAS ACTUAL NOTICE. THE CUSTOMER SHALL BE BOUND BY ANY TERMS AND CONDITIONS ADOPTED BY WWRD IMMEDIATELY THEY ARE SO ADOPTED, DESPITE ANY OTHER PURPORTED, PRE-EXISTING OR CONFLICTING TERMS OR CONDITIONS.
- 23. INDEMNITY** A) THE CUSTOMER INDEMNIFIES WWRD AGAINST ANY CLAIM OR LOSS ARISING FROM OR RELATED TO ANY DEALING WITH WWRD OR ANYTHING ARISING THEREFROM, INCLUDING ANY LIABILITY ARISING UNDER THE TRADE PRACTICES ACT ANY OTHER LAW OR AS A RESULT OF ANY DEFAULT OR OTHERWISE B) NOTHING IN THESE TERMS WILL DEROGATE FROM WWRD'S RIGHT TO SUE THE CUSTOMER FOR ANY MONIES OWED, FOR ANY DAMAGE, LOSS, LIABILITY OR ANY OTHER CAUSE OF ACTION.
- 24. SECURITY FOR PAYMENT** (A) THE CUSTOMER WILL UPON WRITTEN REQUEST, CHARGE IN FAVOUR OF WWRD (i) BY WAY OF FIXED CHARGE ALL ITS FIXED PLANT AND EQUIPMENT, BOOKS OF ACCOUNT, FINANCIAL RECORDS, GOODWILL, DOCUMENTS OF TITLE AND CURRENT AND LATER ACQUIRED REAL AND INTELLECTUAL PROPERTY (ii) BY WAY OF FLOATING CHARGE, THE WHOLE OF THE CUSTOMER'S OTHER UNDERTAKING, PROPERTY AND ASSETS, WITH PAYMENT OF ALL MONIES OWED TO WWRD (B) ANY CHARGE WILL BE IN ADDITION TO AND WILL NOT DEROGATE FROM NOR EFFECT ANY SECURITY GIVEN TO OR OTHERWISE OBTAINED BY WWRD.
- 25. PARTIAL DELIVERY/FORWARD ORDERS** THE CUSTOMER AGREES THAT IF ANY FORWARD ORDER IS PLACED A) TO PAY FOR SO MUCH OF ANY ORDER AS IS FROM TIME TO TIME INVOICED BY WWRD B) NO DELAY OR FAILURE TO FULFIL ANY PART OF ANY ORDER OR ANY ALLEGED DELAY IN OR INCOMPLETE DELIVERY SHALL ENTITLE THE CUSTOMER TO CANCEL OR VARY ANY ORDER OR DELAY OR REDUCE ANY PAYMENT.
- 26. FORCE MAJEURE** WWRD WILL NOT BE IN DEFAULT OR IN BREACH OF ANY DEALING WITH THE CUSTOMER AS A RESULT OF FORCE MAJEURE. FORCE MAJEURE MEANS ANY THING OR EVENT BEYOND THE REASONABLE CONTROL OF WWRD AND INCLUDES ANY STRIKE OR LOCK-OUT.
- 27. INSOLVENCY** A) IF THE CUSTOMER COMMITS OR IS INVOLVED IN ANY ACT OF INSOLVENCY, IT AGREES IT SHALL BE DEEMED IN DEFAULT UNDER THESE TERMS B) AN ACT OF INSOLVENCY IS DEEMED TO INCLUDE BANKRUPTCY, LIQUIDATION, RECEIVERSHIP, ADMINISTRATION OR THE LIKE.
- 28. CARE OF PRODUCTS** A) WWRD DISCLAIMS ANY RESPONSIBILITY OR LIABILITY RELATING TO ANY PRODUCTS UTILISED, STORED, HANDLED OR CLEANED INCORRECTLY OR INAPPROPRIATELY B) CUSTOMERS MUST FAMILIARISE THEMSELVES WITH ANY PUBLISHED INFORMATION ABOUT CARE OF PRODUCTS, BY WWRD (INCLUDING THE WEBSITE NOTED BELOW AT 30.) AND MUST ESTABLISH THAT THEY HAVE OBSERVE SUCH PUBLISHED INFORMATION BEFORE MAKING ANY CLAIM FOR RETURNS, C) WWRD SHALL NOT BE LIABLE FOR ANY CLAIM, LOSS OR EXPENSE ON ANY BASIS, WHICH MAY BE SUSTAINED OR INCURRED BY ANY PERSON BY REASON OF ANY ALLEGED VARIATION BETWEEN PRODUCTS DELIVERED AND PRODUCTS ORDERED.
- 29. RETURNS** A) WWRD WILL ACCEPT RETURNS OF PRODUCTS FOR CREDIT WHICH ARE ACCEPTED BY IT IN WRITING AS FAULTY DUE TO WORKMANSHIP, FAULTY MATERIALS OR NEGLIGENCE OF WWRD B) CREDIT WILL BE FOR THE FULL INVOICE VALUE LESS ANY COSTS OF RETURN C) PRODUCTS SOLD AS OTHER THAN FIRST QUALITY (E.G., SECONDS AND RUN-OUT STOCK) MAY NOT BE RETURNED.
- 30. WEBSITE** CUSTOMERS ARE DIRECTED TO THE WEBSITE: WWW.KATESPADECHINA.COM.AU AND SHOULD NOTE THAT THESE TERMS REPLACE ANY TERMS AND CONDITIONS OF SALE (THE "CONDITIONS") WHICH ARE SUPERSEDED BY THESE TERMS.
- 31. INTELLECTUAL PROPERTY** THE CUSTOMER AGREES TO USE EVERY EFFORT TO SAFEGUARD ALL INTELLECTUAL PROPERTY/TRADE MARKS AND NAMES OF WWRD AND WWRD HOLDINGS GROUP ("INTELLECTUAL PROPERTY") AND TO FULLY INFORM WWRD OF ANY SUSPECTED IMPROPER OR WRONGFUL USE THEREOF.
- 32. CONTINUITY OF LINES** WWRD MAKES NO REPRESENTATION THAT ANY LINE OF PRODUCTS WILL CONTINUE FOREVER AND RESERVES THE RIGHT TO DISCONTINUE ANY LINE OF PRODUCTS UPON REASONABLE PUBLIC NOTICE (INCLUDING NOTICE ON ITS WEBSITE REFERRED TO IN 30.).
- 33. PLACE OF MANUFACTURE** A) WWRD MANUFACTURES OR HAS MANUFACTURED PRODUCTS WHERE THESE CAN BEST BE SOURCED AND PLACE OF MANUFACTURE WILL BE NOTED ON PRODUCTS B) AS PRODUCTS LINES MAY BE MADE FROM TIME TO TIME IN DIFFERENT PLACES, SOME PRODUCTS MAY VARY SLIGHTLY IN CHARACTERISTICS (E.G., COLOUR, SHADE, GLAZE, SIZE, DESIGN PROMINENCE, FINISH ETC) OR MAY NOT EXACTLY MATCH EXISTING PRODUCTS IF YOU ARE PURCHASING REPLACEMENT ITEMS FOR A SET OR SUITE YOU ALREADY HAVE C) CUSTOMERS ARE EXPECTED TO CHECK MATCHING BEFORE PURCHASE AS WWRD MAKES NO WARRANTY THAT PRODUCTS WILL MATCH CUSTOMER EXPECTATIONS ARISING FROM ANY PUBLISHED MATERIAL, EARLIER OR OTHER PRODUCT RUNS OR EXISTING SETS OR SUITES.
- 34. GLAZING AND FIRED ITEMS** GLAZED AND FIRED PRODUCTS ARE MADE FROM NATURAL SUBSTANCES (CLAYS, MINERALS ETC) SO EXPECT NATURAL VARIATIONS TO OCCUR INCLUDING IN COLOUR, SHADE, GLAZE, SIZE, DESIGN PROMINENCE, FINISH ETC B) CUSTOMERS SHOULD CHECK MATCHING AS NOTED IN CLAUSE 33.
- 35. MINIMUM ORDERS** A SURCHARGE WILL APPLY TO ORDERS THAT ARE DEEMED TO BE SMALL ORDERS. IT IS THE CUSTOMER'S RESPONSIBILITY TO ENQUIRE WHETHER A SURCHARGE WILL APPLY AT TIME OF ORDERING.
- 36. CUSTOMER RESTRUCTURE** THE CUSTOMER GIVE WWRD AT LEAST 7 DAYS ADVANCE NOTICE IN WRITING OF ANY CHANGE IN ITS STRUCTURE OR MANAGEMENT INCLUDING ANY CHANGE IN DIRECTOR, SHAREHOLDER OR MANAGEMENT OR CHANGE IN PARTNERSHIP OR TRUSTESHIP AND/OR OF THE SALE OF ANY PART OF ITS BUSINESS.



kate spade
NEW YORK

KATE SPADE NEW YORK IS DISTRIBUTED IN AUSTRALIA BY:
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ALL ITEMS IN THIS CATALOGUE HAVE BEEN INCLUDED IN GOOD FAITH ON THE BASIS THAT THEY WILL BE AVAILABLE FROM WWRD AUSTRALIA. A FAILURE BY THE SUPPLIER TO DELIVER IN ACCORDANCE WITH SAMPLES, DESCRIPTIONS OR AT ALL OR ANY OTHER UNINTENTIONAL CAUSES MAY RESULT IN SOME PRODUCT BEING UNAVAILABLE. ALL ITEMS IN THE CATALOGUE ARE AVAILABLE FROM WWRD FOR THE AUSTRALIAN MARKET, YET MAY NOT BE AVAILABLE IN ALL LOCATIONS. THE PRODUCT FEATURED IN THIS CATALOGUE IS AVAILABLE TO APPROVED KATE SPADE NEW YORK STOCKISTS ONLY. COLOUR OF PRODUCT IS REPRESENTED AS CLOSELY AS PRINTING WILL ALLOW. ILLUSTRATIONS ARE NOT TO SCALE. THE PUBLICATION AND THE DESIGNS ILLUSTRATED IN IT ARE PROTECTED BY COPYRIGHT.